1. Organisation and Function

S. No.	Item		Details of disclosure	Remarks/ Reference Points (Fully met/partially met/ not met- Not applicable will be treated as fully met/partially met)
1.4	Norms discharge functions [Section 4(1)(b)(iv)]	for of	 (i) Nature of functions/ services offered Norms set by the Institute to discharge its functions: All research and developmental activities of the Institute are essentially multidisciplinary in nature and based on a conscious effort to interlink natural and social sciences to promote sustainable development of the Indian Himalayas, preserving the fragile ecosystems, Indigenous knowledge and customs, and in harmony with the perceptions of the local inhabitants. At the initial stage, the activities of the Institute were classified into different core programmes rather than individual subject/discipline-based units. During the XIth Plan, the Institute reoriented its activities as the Development Research Institute to initiate more stakeholder need-based studies. The Institute is poised to take a leading role in the development of the Himalayan region in the XIIth Plan period. The institute would aim at increasing the internal integration and Institutional collaborations and building its own competence. For the purpose of strengthening this process, entering into MoUs for collaborative research would be adopted. The Institute will focus on institutionalization (both process and partnership) of research projects by creating appropriate models (design) that emanate as knowledge products with well-framed mechanisms for partnership along with methods/steps for implementation and information dissemination. It would strengthen 	Fully met

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state/area-specific manpower to facilitate proper interaction with state governments and local	
organizations. Since the NIHE is expected to address a variety of environmental and socio-	
economic issues of regional, national, and international importance, a major responsibility of	
the Institute is to serve as the science arm of the MoEF&CC for IHR.	
(ii) Norms/ standards for functions/ service delivery	Fully met
• As per the "RULES AND REGULATIONS" of NIHE	
 As per orders received from MoEF&CC, Government of India 	
 As decided by the Competent Authority of the Institute 	
(iii) Process by which these services can be accessed	Fully met
The public can approach/write to the Competent Authority of the Institute to access	
services of the Institute available to the public as per the Institute rules. The competent	
Authority of the Institute is fully empowered to provide permission (if any) for	
discharge of services to the public falling within the mandate of the Institute.	
(iv) Time limit for achieving the targets	Fully met
Annual (on a Financial Year basis)	
(v) Process of redress of grievances	Fully met
As per the Citizen's Charter of NIHE:	
Website link: https://gbpihed.gov.in/Citizen_Charter.php	

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